



New Pond Row / Patient Participation Group Newsletter February 2017

1. Introduction

This Newsletter is produced by The Patient Participation Group (PPG) in conjunction with the NPR surgery. Its purpose is to keep patients informed of the recent activities of the Group and also recent changes within the surgery.

Patients with internet access are also encouraged to take a look at the surgery web site. newpondrow.co.uk. Patients are required to log into the web site and can then book appointments, request repeat prescriptions and also view their medical histories. Log in details (Username and password) can be obtained from reception.

The PPG representatives group meets four times per year and meeting dates for 2017 are as follows.

Wednesday 15th March
Wednesday 7th June
Wednesday 6th September
Wednesday 6th December

All meetings take place at the New Pond Row surgery, South St., Lancing and last for approximately 90 minutes

Anyone wishing to join the group will be welcomed and should contact the surgery

2. Fundraising Activities

The most recent event was a Christmas hamper raffle held at the New Pond Row surgery in November 2016. This raised a total of £612 and the committee would like to offer a big thank you to everyone who contributed the prizes, and also to those who bought tickets.

The next planned event will be a summer fete. This will be held at the Methodist church hall, South St Lancing on Saturday 22nd July between 9.30am and 12.15pm. All funds raised are used for the provision of additional equipment for the surgery.

To date the equipment provided is as follows.

1. ECG machine £3432
2. Spirometry Software £334.95
3. Ambulatory BP machine £1350.00.
4. Portable Heart rate monitor used in conjunction with an Iphone App £169.00
5. Donation towards defibrillator £341.75
6. Oximeters £348.00.
7. New chairs for waiting room £1400 approx

4. Extension of the South St. Surgery premises

The planning process and finance arrangements are now complete and the contract for the construction work has been awarded to Bramber Construction. The work is scheduled to

start on the 6th March 2017 and will take approximately six months to complete. Plans for the project will be available on the surgery web site and also be on display at both the South St and Old Shoreham Rd. sites.

The South St Surgery will remain in use for entirety of the construction process and all efforts will be made to minimise the inconvenience to patients. It may however be necessary to temporally move some surgeries to the Old Shoreham rd site and also the car park will be out of use for much of the construction process due to the need to allow space for contractors vehicles, construction plant and building materials.etc. The Surgery entrance from the car park will also be closed and a temporary entrance will be created from South St opposite the Methodist church

Once the South St site is back in full operational service, the Old Shoreham rd site will be closed.

The expanded South St surgery will be approximately twice the size of the existing building and be able to provide numerous additional medical as well as social services, the intention also being to reduce the number of occasions where it is necessary for patients to travel to hospital or other outside clinics.

5. Patient Survey.

In conclusion we are pleased to announce that the recent patient

survey showed that 88% of all patients surveyed stated that they were extremely happy with the quality of service provided by the Surgery.

In addition 78% stated they were happy with the level of comfort in the waiting room. The PPG were happy about this since it was as a result of their fundraising efforts that the new chairs were provided.

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